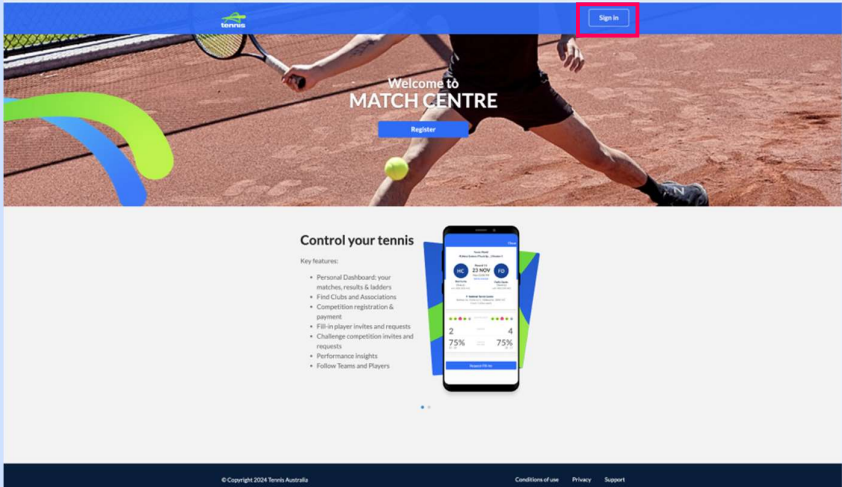
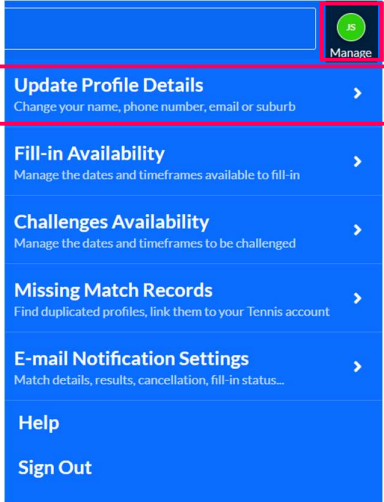
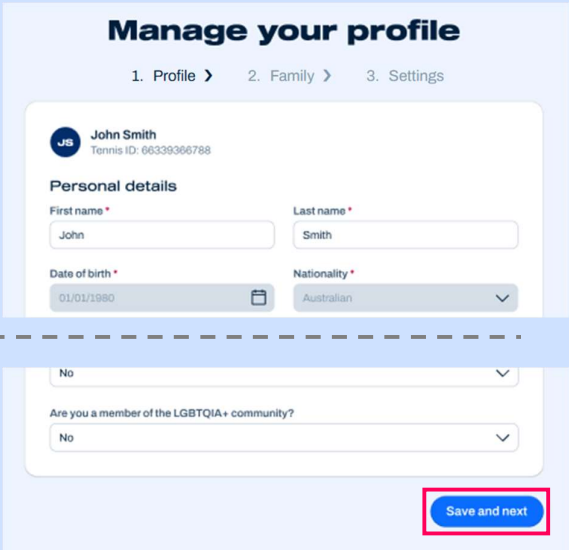
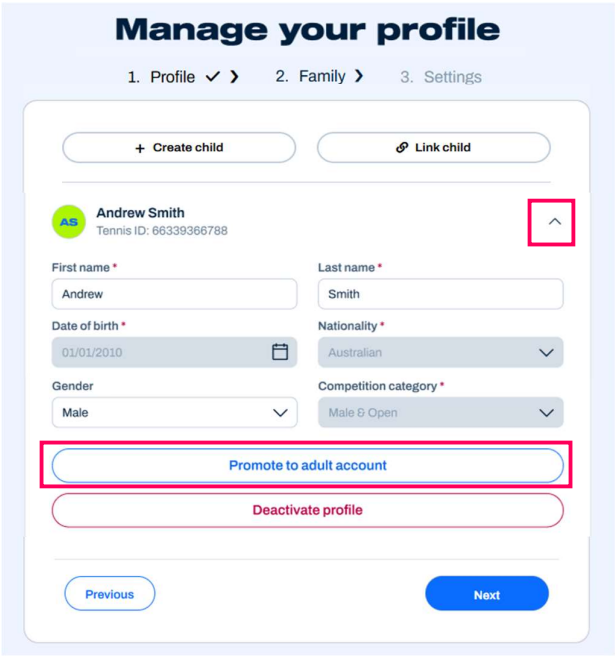
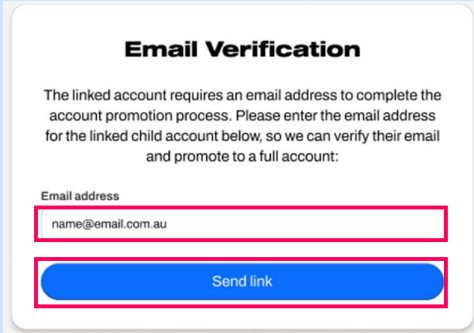
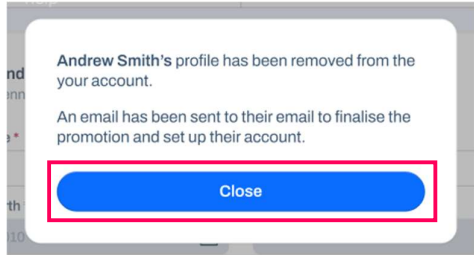
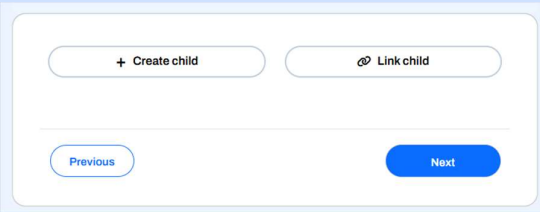
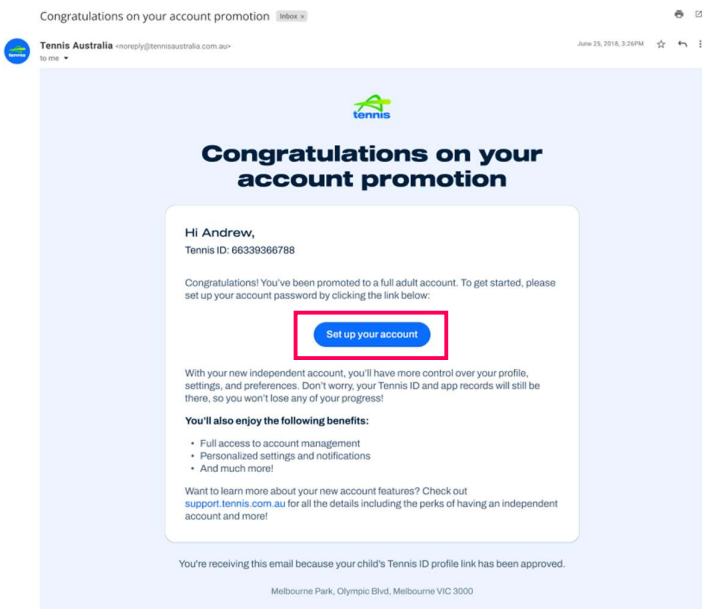


Promoting child account to adult account

<p>1 Sign in to matchcentre.tennis.com.au</p>	
<p>2 From your Tennis Profile, click Manage.</p> <p>Select Update Profile Details.</p>	

<p>3 From the Profile details screen, click Save and next</p>	
<p>4 Click on the drop-down button, of the child's account you want to promote.</p> <p>Click on the Promote to adult account button.</p>	

<p>5 The system will prompt you for an email address for the linked child account.</p> <p>Enter the email into the email address field and click Send link.</p>	 <p>The screenshot shows an 'Email Verification' screen. It contains a text box for 'Email address' with the placeholder 'name@email.com.au' and a blue 'Send link' button below it.</p>
<p>6 An email will be sent to your child's email address to set up their account.</p> <p>Click the Close button.</p>	 <p>The screenshot shows a confirmation dialog box. It states: 'Andrew Smith's profile has been removed from the your account. An email has been sent to their email to finalise the promotion and set up their account.' There is a blue 'Close' button at the bottom.</p>
<p>7 Your child's profile will no longer appear within the Family list.</p>	 <p>The screenshot shows the main menu with two buttons: '+ Create child' and 'Link child'. At the bottom, there are 'Previous' and 'Next' buttons.</p>
<p>8 The previously linked child will receive an email confirming their account promotion.</p> <p>They will need to click “Set up your account” from within the email and follow the prompts to finalise setting up their account.</p>	 <p>The screenshot shows an email from 'Tennis Australia' with the subject 'Congratulations on your account promotion'. The email body says: 'Hi Andrew, Tennis ID: 66339366788. Congratulations! You've been promoted to a full adult account. To get started, please set up your account password by clicking the link below:'. There is a blue button labeled 'Set up your account'. Below this, it lists benefits: 'Full access to account management', 'Personalized settings and notifications', and 'And much more!'. At the bottom, it says: 'You're receiving this email because your child's Tennis ID profile link has been approved.'</p>