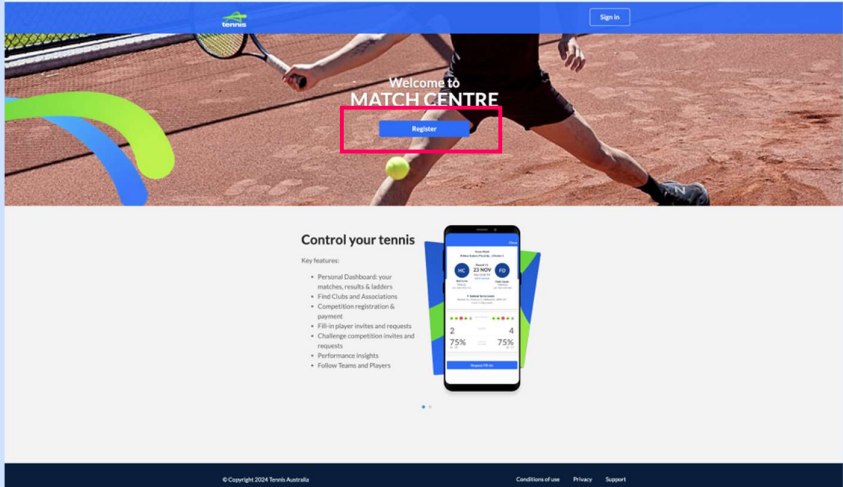
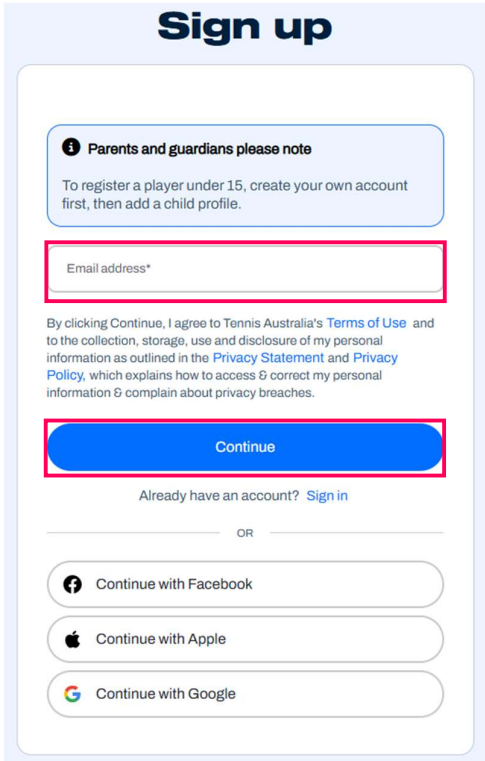
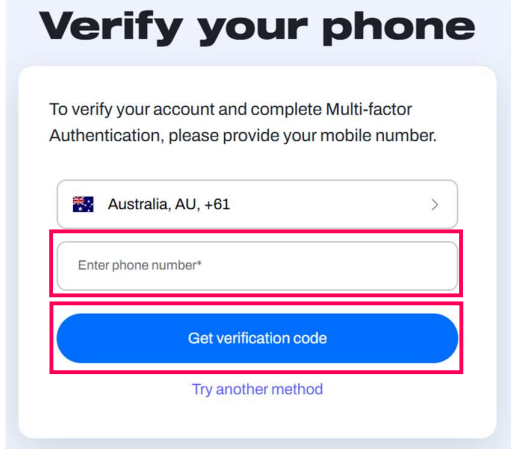
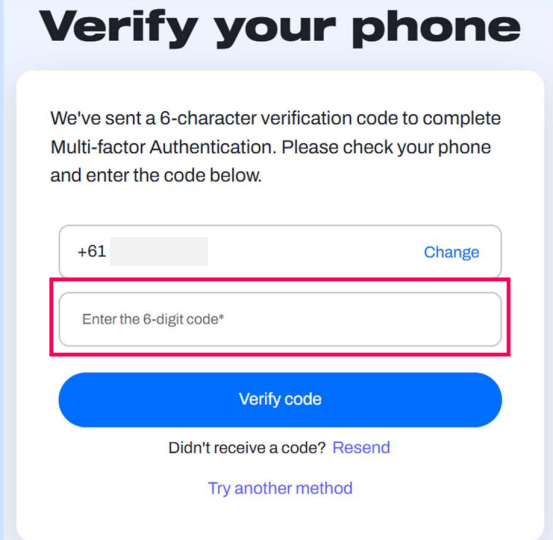


## SIGNING UP

### Getting started

|   |  |
|---|--|
| <p><b>1</b> Visit <b>matchcentre.tennis.com.au</b></p> <p>Click <b>Register</b>.</p> <p><b>Note:</b> Applicants must be 15 years of age or older to register. Children under 15 require their parent/guardian to complete the registration process.</p>   |   |
| <p><b>2</b> Enter your <b>Email address</b>.</p> <p>Then click <b>Continue</b>.</p> <p>Alternatively, you can sign in with your Facebook, Google or Apple Account details.</p> <p><b>Note:</b> To create a child account, you need to create an account for yourself first. You can then create a child profile linked to your account.</p> |  |

|   |   |
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| <p><b>3</b> You will receive an email verification with a 6-digit code.</p> <p><b>Enter the code</b> in the verification box.</p> <p>Click <b>Verify the code</b>.</p>  | <div data-bbox="751 359 1247 835"> <h3>Verify with Code</h3> <p>We've sent a 6-character verification code to <span></span></p> <p>Please check your email and enter the code below. The code will expire in 15 minutes.</p> <div data-bbox="792 590 1206 663"> <p>Enter the 6-digit code*</p> <input type="text"/> </div> <div data-bbox="797 674 1201 730"> <p>Verify the code</p> </div> <p>Didn't receive a code? <a href="#">Resend</a></p> <p><a href="#">Go back</a></p> </div>  |
| <p><b>4</b> Enter in your chosen <b>Password</b> for your account, ensuring that it meets the minimum password requirements.</p> <p>Click <b>Sign up</b>.</p>   | <div data-bbox="774 863 1224 1444"> <h3>Create password</h3> <p><span>@tennis.com.au</span></p> <div data-bbox="802 1031 1192 1100"> <p>Password*</p> <input type="password"/> </div> <p>Your password must contain:</p> <ul style="list-style-type: none"> <li>✓ At least 12 characters</li> <li>✓ At least 3 of the following: <ul style="list-style-type: none"> <li>✓ Lower case letters (a-z)</li> <li>✓ Upper case letters (A-Z)</li> <li>✓ Numbers (0-9)</li> <li>✓ Special characters (e.g. !@#%&amp;^&amp;*)</li> </ul> </li> <li>✓ No more than 2 identical characters in a row</li> </ul> <div data-bbox="805 1325 1188 1381"> <p>Sign up</p> </div> <p><a href="#">Go back</a></p> </div> |
| <p><b>5</b> Select either <b>SMS verification</b> or <b>Authenticator app</b> as a second method to verify your account.</p> <p><b>Note:</b> If you select Authenticator app, you will need to have this app already installed on your phone.</p> | <div data-bbox="743 1512 1255 1890"> <h3>Account security</h3> <p>To help keep your account secure, please add a second authentication method. Choose one of the options below.</p> <div data-bbox="789 1717 1214 1780"> <p>SMS verification &gt;</p> </div> <div data-bbox="800 1801 1203 1843"> <p>Authenticator app &gt;</p> </div> </div>   |

|   |   |
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| <p><b>6</b> Enter your <b>mobile number</b> to verify your account and complete Multi Factor Authentication.</p> <p>Click <b>Get verification code</b>.</p> |   |
| <p><b>7</b> Enter the <b>verification code</b> sent to your phone.</p> <p>Click <b>Verify code</b>.</p>   |  |

## Profile

8 Complete the fields within the **Profile** screen.

Click **Save and next**.

**Note:** All fields marked with a Red Asterix are compulsory fields.

### Set up your account

1. Profile > 2. Family > 3. Settings

Please fill out the form below to create your profile. If you are a parent or guardian, you'll be able to add or link your child(ren)'s profiles in the next step.

#### Personal details

First name \*

Last name \*

Date of birth \*

Nationality \*

Gender

Competition category \*

#### Contact details

Phone number

Email address

Country \*

#### Additional details

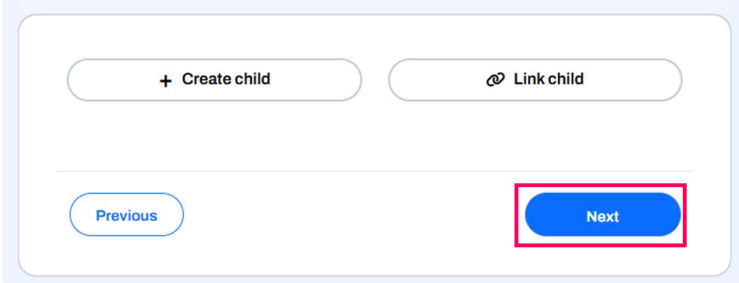
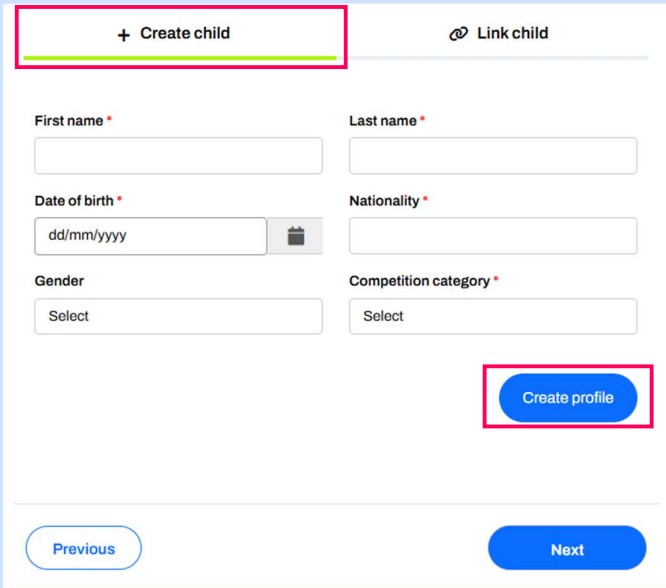
Were you born overseas or have a parent born overseas?

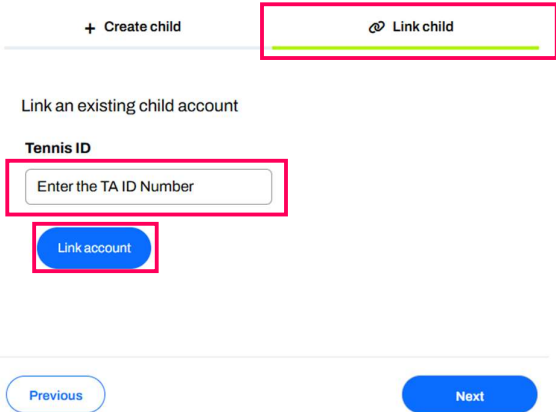
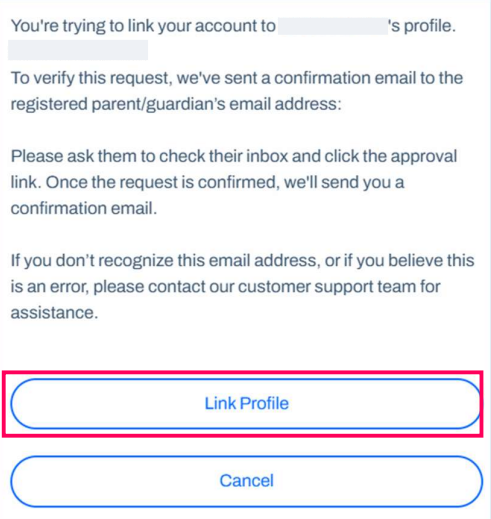
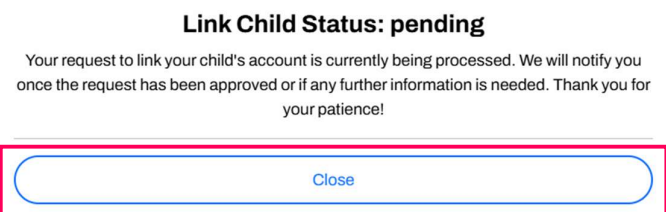
Are you of Aboriginal and/or Torres Strait Islander descent?

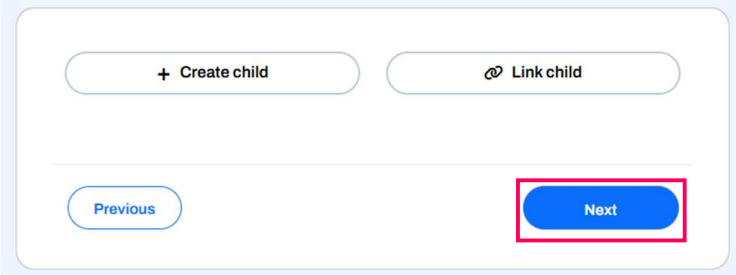
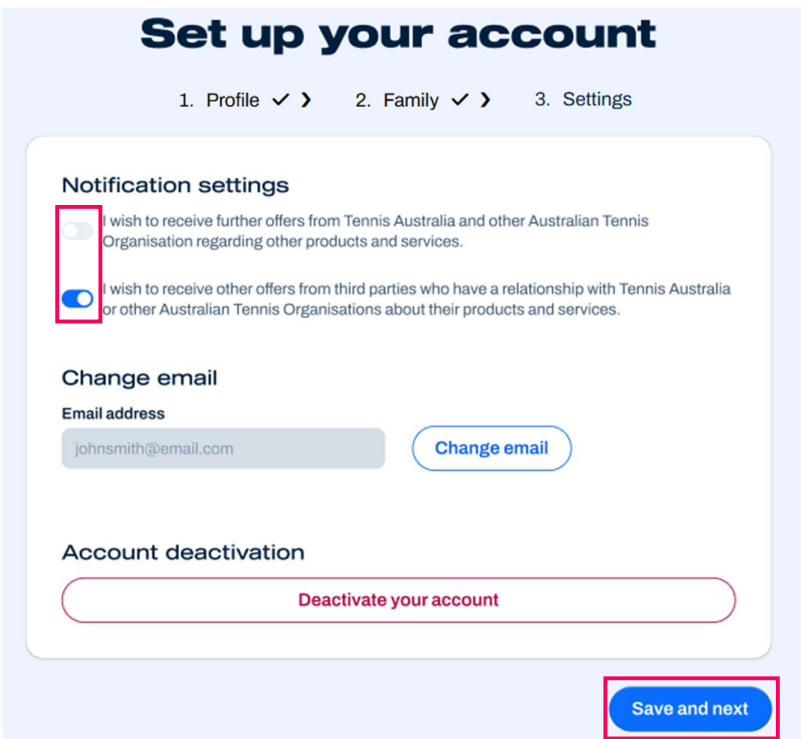
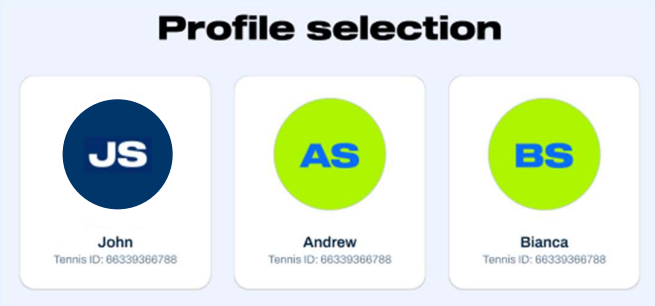
Do you identify as living with a disability / disabilities?

Are you a member of the LGBTQIA+ community?

Save and next

| Family  |   |
|---|---|
| <p><b>9</b> To add a child profile to your account, select either:</p> <ul style="list-style-type: none"> <li><b>A. Create child</b> (for new accounts). Then proceed to <b>Step 10</b>, or</li> <li><b>B. Link child</b> (where a profile been previously created). Then proceed to <b>Step 11</b>.</li> </ul> <p>To skip this step, click <b>Next</b> and proceed to <b>Step 16 – Settings</b>.</p> |   |
| <p><b>10 A. Create a new child profile</b></p> <p>Complete the fields within the “<b>Create child</b>” tab.</p> <p><b>Note:</b> All fields with a red asterisk are compulsory fields</p> <p>Once complete, click <b>Create Profile</b>.</p> <p>Proceed to <b>Step 14</b>.</p>   |  |

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| 11 | <p><b>B. Link an existing child profile</b></p> <p>Click on the <b>Link child</b> tab.</p> <p>In the <b>Tennis ID</b> field, enter the child's existing Tennis ID.</p> <p>Click <b>Link account</b>.</p>  |    |
| 12 | <p><b>B. Link an existing child profile (continued)</b></p> <p>You will receive the following verification notification.</p> <p>Ensure that name and Tennis ID listed in the notification are correct.</p> <p>Once verified, click <b>Link profile</b>.</p> <p><b>Note:</b> The child's profile will not appear in your account until the registered parent/guardian approves the link profile request.</p> |   |
| 13 | <p>You will receive a <b>Link Child Status: pending</b> message to confirm that the request is being processed.</p> <p>Click <b>Close</b>.</p>  |  |
| 14 | <p>Repeat <b>Steps 9 – 13</b> as required to add any additional child profiles</p>  |  |

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| <p>15 Click <b>Next</b> to continue.</p>  |    |
| <p><b>Settings</b></p> <p>16 Select which notifications you wish to receive by selecting the Toggle Button/s.</p> <p>Click <b>Save and next</b> to finalise account creation.</p>   |   |
| <p>17 If you have added children to your account, you will now see the profiles created under the <b>Profile selection</b> screen.</p> <p>Select a profile to view the account.</p> |  |