



LEAGUE MANAGER

Software updates

Hello League Managers,

We have heard your feedback and we are excited to announce that we will be releasing an update to League Manager the evening on Tuesday 2 October! We understand the importance of providing you a great competition management system to assist in the delivery of tennis and have made improvements to League Manager's functionality and processes.

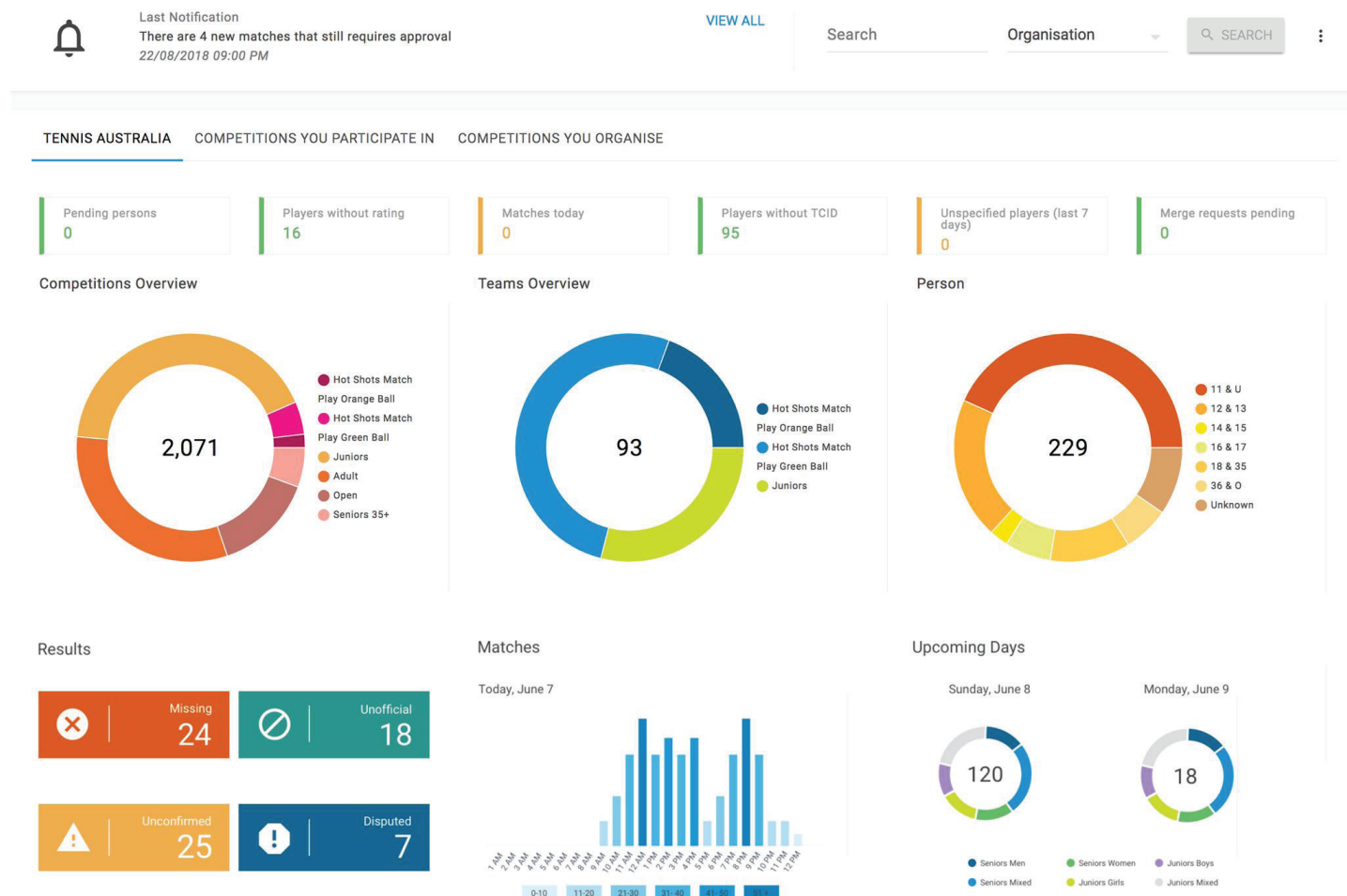
Many of the core functionalities and processes in League Manager remain, with a few tweaks here and there to provide a better experience for you and your players. Below is an outline of some of the key items in the upcoming release to be aware of as a League Manager user.

Familiar and fresh new look!

You will first notice we have given League Manager a face-lift, with improved text visibility and graphics throughout, and in particular on your dashboard.

Dashboard Statistics

Gain a greater understanding of your organisation with real-time and interactive insights and statistics for the competitions your organisation participates in and/or administers, as well as important participant information related to your organisation. We have also included key operational items on your dashboard, such as; missing results, upcoming matches, team nominations to process and a whole lot more!



Updated Menu Bar

We have made some adjustments to the menu bar to improve the flow of administrative tasks for users that either participate in or manage competitions, and account for functionality enhancements in League Manager detailed further below.

The menu bar now has five sections; Administration, Competitions, Team Management, Results Management and Help:

Administration

The Administration section is aimed at the managing the relationships within your organisation in respect to what players/persons are linked with your organisation, if your organisation is linked to another organisation (e.g. an association that runs interclub competition), managing user access and rights within League Manager to assist in the administration of competitions, teams and results.

Competitions

The Competitions section serves as the area to configure, create and manage competitions.

We've changed terminology from League Builder to Competition Builder, to cater for the range of league types, ways to play and deliver Tennis. For example, seasonal leagues, social play and challenge ladders.

Season Templates are now defined as League Templates and will sit in the Formats section under Competition Builder.

Team Management

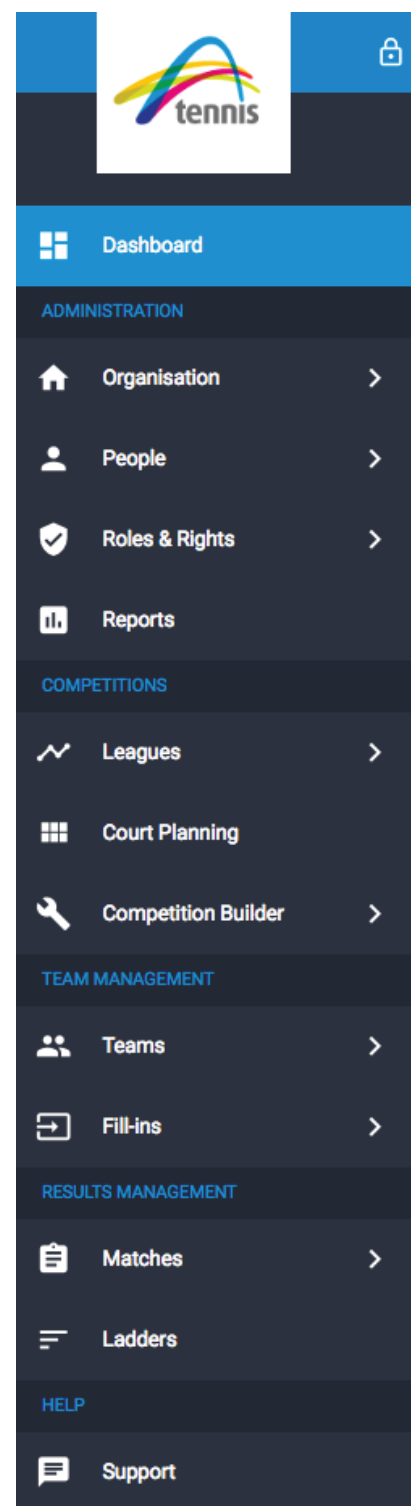
Manage all Teams related to your organisation, including; Adding Teams to leagues, reviewing Team Nominations for your organisation, creating and editing Team Squads.

Results Management

We've simplified the way in which you access matches through League Manager. Whether your organisation runs a league, or simply participates in a league, all matches will be accessible under Results Management via Matches. Furthermore, you will be able to view Ladders in this section too!

Help

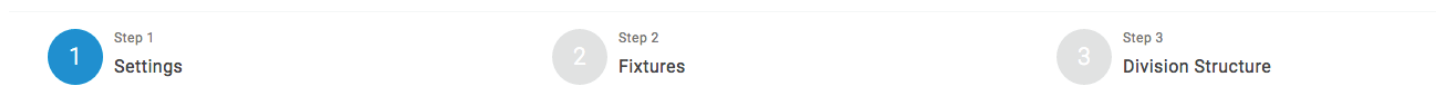
Support is your one stop shop for assistance with League Manager. Earlier in the year we launched the WalkMe support tool in League Manager. The Support menu provides you with onscreen step-by-step guides to assist you in completing specific League Manager tasks, such as; entering match results, printing scorecards or editing match settings. In addition, you can chat Live with a member of the Customer Support Team by clicking the 'Chat With Us' button when a customer support representative is available.



Improved League Creation and Setup

Setting up a new season? We have made adjustments to simplify the steps when creating and setting up leagues, with you, our users, in mind.

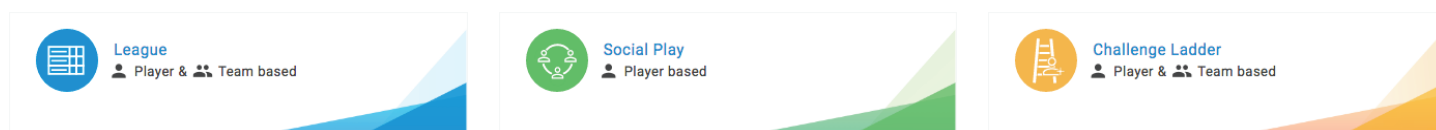
When creating leagues under Competition Builder, we have built a clearer step-by-step process which will be familiar for experienced users, and more intuitive for new users to League Manager. Additionally, we addressed and improved the Season Rollover functionality, making it even easier and quicker to setup your next season's league.



More ways to play!

We understand that there is a variety of ways in which Tennis is delivered across the country and League Manager can now cater for a range of ways to play.

In addition to the traditional League Teams format, you can now create Singles only and Doubles only leagues for internal club use. Singles only and Doubles only league setups will not be available for Club vs. Club competition; however, we are working on this feature for a release in the future.



Have you heard of the term Flex League?

Committing to a fixed day of play and time for players is becoming increasingly difficult. Flex Leagues allow players to play across a date range for each Round, meaning the players set the time and day that suits them. Flex Leagues provide the competitive league experience, with ability for players to play when it suits them best.

We have added the ability to add date ranges for Rounds during the League Setup process so you can offer Flex Leagues to your players!

Social Play

Need to organise matches on the spot for a group of players? The Social Play feature is just what you need!

Social Play is great for running an informal league or program, where you may have varying player numbers each week and allows for players to play as much or as little as they like for the season.

Add players to the attendance list and generate a round with random matches (Teams, Singles or Doubles) depending on who is available each Round. A great aspect of the Social Play function is that you can vary the playing format each and every round, providing players an array of playing experiences throughout the season.

Please note Social Play will only be available for internal club use in the upcoming release.

Challenge Ladders now available!

Set your start and end date, add the players to the Challenge Ladder and let the fun begin! Challenge Ladders provide greater flexibility to players, as they can play as little or as much as they like during the season. Players contact each other to organise matches as they vie to move their way up ladder by challenging each other to claim to top spot.

Please note Challenge Ladders will only be available for internal club use in the upcoming release.

Fill-in Requests for Matches

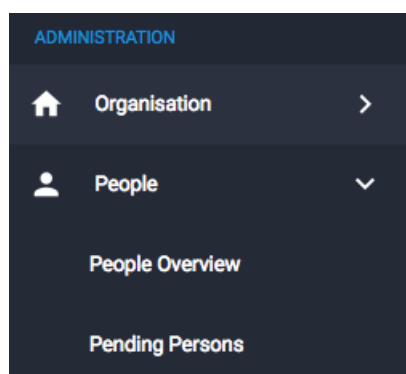
Missing a player for an upcoming match? The new Fill-ins feature will assist you in contacting players to fill the spot in your team.

No more ringing around to find a player to Fill-in! Simply place a Fill-in request via the Scorecard in League Manager and send automated Fill-in invites to selected players from your organisation. Players will then be able to respond to the invite and you will receive a notification once the Fill-in request is accepted. It is important to note that only players with a Tennis Account can receive Fill-in requests for your organisation.

Pending Persons

When a new person is created and added to a team's scorecard via Match Centre, the newly created person will become a 'Pending Person' for the relevant organisation of that team. The League Manager administrator for the relevant organisation will then be required to review the newly created person to confirm that the player is a new person, or an existing person in their database.





The Pending Persons feature is located under 'People' in the Administration section of the menu bar.



Administration Roles & Rights in League Manager

Need assistance administering your organisation? The new Roles & Rights feature can help!

You can now give access to other users in League Manager with restricted rights to your organisation. Below is a summary of the Roles and Rights that will be available:

ROLE	RIGHTS
 Administrator	Access and administration for the entire organisation, including all competitions, teams, results and persons. Includes the access rights of Competition Manager, Team Administrator and Result Entry Manager.
 Competition Manager	Access and administration to all competitions for the organisation and the ability to create new competitions. Includes the access rights of Team Administrator and Result Entry Manager
 Team Administrator	Access and administration to all teams for the organisation and the ability to create new teams. Includes the access rights of Results Entry Manager
 Result Entry Manager	Access and administration to enter match results for teams within the organisation and related organisation competitions.

Each Role will have a menu bar that is relevant to their access rights, ensuring each role can only access the information and tasks required in League Manager.

League Manager Support

We understand that you may need help navigating through the enhancements to League Manager. Simply click Support on the League Manager menu bar to access onscreen step-by-step guides to assist with navigating through League Manager tasks.

In the event you require further assistance, you can chat Live with a member of the Customer Support Team by clicking the Chat With Us button in the Support menu when an member is available. If you would rather speak with a Customer Support Team member, you can contact 1800 PLAY TENNIS (752 983)

for assistance as well!

Post Release

Your feedback is important to us as we continually strive to improve League Manager for those that deliver Tennis to the community. We encourage you to provide suggestions and feedback post release regarding League Manager to **play@tennis.com.au**.

If you have any questions please don't hesitate to contact our team.

How can we help you?

? Help✓ Tasks

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Results & Ladders>

Incomplete Rubbers & Matches>

Printing Scorecards>

Match & League Settings>

Organisation Settings>

League Manager Support Articles>

Chat With Us

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